

# Together as One

## Our vision:

Exceptional people providing exceptional patient care

## Our mission:

To bring our people, communities and partners together - providing patient care we can all be proud of

## Success factors - our key priorities



### We will provide exceptional care to our patients by:

- Treating each one as if they are the only patient and demonstrating quality care
- Keeping them safe and protected from all potential harms
- Showing compassion and by always being completely open and honest
- Working with other health and social care services on their behalf
- Using evidence, research and proven best practice to improve clinical effectiveness



### We will look after our people by:

- Providing everything they need to do a good job - wherever they work
- Making sure they can access help and support to stay physically and mentally well
- Celebrating the rich diversity in our workforce and treating everyone as an individual
- Offering everyone who works here life-long learning, education and development
- Leading the Chesterfield Way - engaging, listening and acting when people Speak-Up



### We will support our communities by:

- Helping people to live healthier lives, preventing as well as treating ill-health
- Reducing our environmental impact through energy sources, buildings and travel
- Buying goods and services in ways that benefit us, society and the environment
- Growing our volunteering service, apprenticeship opportunities and local workforce
- Developing our citizenship role - supporting initiatives that improve quality of life



### We will get value from all our resources by:

- Collaborating with JUCD to align all our clinical, workforce and financial strategies
- Adopting digital innovations that transform patient care and peoples' working lives
- Investing in the best use of our 'whole site' - hospital, surgeries and community bases
- Efficiently using our finances, workforce, estates and facilities, data and procurement to deliver high-quality care for patients.



### We will bring improvement to life by:

- Working with our partners to deliver care and services that focus on the needs of all our patients and our communities, not on the needs of our organisations
- Involving all health care professionals in strategies to change clinical outcomes and health measures
- Giving our people the confidence, skills and tools to 'make improvement happen'
- Asking our patients, their families and carers for views and acting on their feedback

## Our Proud to CARE values



### Compassion

Treating everyone with kindness - welcoming diversity and equality, considering individual needs; and challenging inappropriate behaviours outside of our values



### Ambition

Aspiring to be the best - reaching high standards, providing exceptional care and services; and achieving measurable improvements in people's health and wellbeing



### Respect

Valuing and appreciating everyone - listening, learning and acting on their experiences, being open and honest; and recognising that working with others brings benefits



### Encourage

Opportunities for all - supporting education and development, helping people to bring their improvement ideas to life and to speak-up; and getting everyone involved in our future

'Together as One' - our strategy on a page, brings our people, communities and partners together as a collective and illustrates how they all play a part in linking up our vision, mission, success factors and Proud to CARE values. We can't achieve what we want to without the support of the exceptional people working in our hospital and community bases, Royal Primary Care surgeries and in our subsidiary company Derbyshire Support and Facilities Services (DSFS). We also need our communities to have their say; and collaborating with our Joined Up Care Derbyshire (JUCD) partners ([www.joinedupcarederbyshire.co.uk](http://www.joinedupcarederbyshire.co.uk)) and others has never been more important. We chose 'Together as One' because we strongly believe our strategy won't succeed if we try to do things alone. We hope you will welcome the opportunity to get involved in our future.

Joined Up Care  
Derbyshire

**NHS**  
Chesterfield  
Royal Hospital  
NHS Foundation Trust