

# Coronavirus (COVID-19): Important information

## OUT-PATIENT APPOINTMENTS

We are doing everything we can to protect our patients, staff and communities from the risk of Coronavirus (COVID-19). **When you attend hospital (for any reason) you are required to wear a face covering in line with government guidelines (see link below).**

We have limited space on site. To meet and maintain national social distancing rules in our waiting areas and clinical examination rooms, **we ask people to attend their planned out-patient clinic appointments alone.** This includes (but is not limited to) appointments in out-patient suites 1-9, Mammography, the Osteoporosis Centre, CT/MRI Scans, X-Ray, Fracture Clinic, Medical Day Case Unit, Endoscopy Unit, Eye Clinic, Pre-Assessment, Maternity, Women's Health Unit and Dialysis. We understand how difficult this is and would like to thank everyone for their support and understanding.

Family and friends who come with you will be asked to leave (to wait in the car or elsewhere on site). We can telephone them when you are ready to be collected. This will allow our clinics to run safely, without breaching the number of people we are able to accommodate at any one time.

Exceptions to this for some compassionate and legal circumstances are that:

▶ **ONE PARENT OR CARER can attend an appointment with a child or young person under the age of 18**

▶ **ONE RELATIVE OR CARER can accompany a patient with severe cognitive impairment, or an illness or condition that means they cannot make decisions for themselves (in line with Mental Capacity Act regulations)**

▶ **ONE RELATIVE OR CARER may be able to accompany a patient attending for the care and treatment of a serious or terminal illness**

▶ **A BIRTH PARTNER can accompany you to some maternity appointments - please check on our website:**  
([chesterfieldroyal.nhs.uk/our-services/maternity/maternity-services-during-coronavirus](https://chesterfieldroyal.nhs.uk/our-services/maternity/maternity-services-during-coronavirus))